



The fun and relaxed way to become a true French person

Terms & Conditions 2020

How do I register?

Before attending a class (group or private), we will ask you to complete the registration form and send the payment upfront.

The form can be handed over on the day of the first class.

How do I pay?

Payment should be done prior to starting the first session. You can pay:

- **Preferred option:** By bank transfer to **Account Number: 19328750, Sort Code: 23-69-72** quoting as reference AB your name.
- By Paypal to juliette@lasourisverte.co.uk as **'Friends and Family'**
- By cash

For trial sessions, private classes and PAYG, we accept payment on the day of the class.

Do you do discounts?

For baby and Tiny tots classes we do a 10% siblings discount on the 6 weeks block option.

How do I know how much I need to pay you?

Our prices are stated on our website and social media. We will also advise you of the amount due when sending the registration for and T&Cs

How long should I attend the classes for?

Each level has been designed to last 6 weeks. To ensure best results, students are asked to commit to a minimum of 6 classes. Students can then choose to continue attending the class for another 6 sessions to strengthen learning and improve their French. The next block of 6 classes can then be booked at the end of the previous block and paid in advance.

Baby, Tiny Tots and Adult Conversation classes can also be attended on a PAYG basis.

What if I miss a class?

- *Baby and Tiny Tots classes*

You can miss one class. It will be carried over or you can attend one of the other classes taking place at another time during the week (subject to space being available).

- *Children and Adults classes*

Missed classes will not be carried over. Hand-outs will be given at the end of each class and a review of previous learnings will be done at the beginning of each lesson. This should help the student to catch up very quickly. If you don't want to lose the class, you will be able to attend one of the other adult classes taking place (subject to space being available).

Tel: 0795 682 7109 Email: juliette@lasourisverte.co.uk

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Can I get a refund?

Blocks, missed classes and attended classes are non-refundable.
Any refunds are given at the discretion of the tutor.

When do you increase your prices?

We usually increase our prices once a year on the 1st January. However if new classes, options are available we also reserve the right to amend our prices accordingly.

The price changes will be notify to you ahead of the next booking.

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